

Privacy policy

Last updated: December 23, 2024

Fullsolid ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal information when you visit our website or use our services. By accessing our website or engaging with us, you consent to the practices outlined below.

1. Information We Collect

We collect information to provide better services and enhance your experience. This includes:

a. Personal Information

- Name, email address, phone number, and other details provided through contact forms, consultations, or account creation.

b. Payment Information

- Payment details collected when purchasing services, such as credit card information, billing address, and transaction data. This information is securely processed through third-party payment gateways and is not stored directly by us.

c. Usage Data

- Information such as IP address, browser type, operating system, pages visited, and time spent on the website, collected via cookies and analytics tools.

d. Cookies and Tracking

- Cookies are small data files stored on your device to improve website functionality and personalize your experience. You can manage or disable cookies through your browser settings.
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2. How We Use Your Information

We use the information collected for the following purposes:

- To provide and manage our services.
- To communicate with you, including responding to inquiries or sending updates.
- To process payments and fulfill orders.
- To personalize your user experience on our website.

- To analyze website usage and improve our offerings.
 - To comply with legal obligations or resolve disputes.
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3. Sharing Your Information

We do not sell, rent, or share your personal information with third parties, except in the following cases:

- **Service Providers:** We may share information with trusted service providers who assist in delivering our services (e.g., hosting providers, payment processors).
 - **Legal Compliance:** We may disclose information if required by law or to protect our legal rights.
 - **Business Transfers:** If we merge, sell, or transfer part or all of our business, your information may be transferred as part of the transaction.
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4. Data Security

We take data security seriously and implement appropriate technical and organizational measures to protect your personal information from unauthorized access, alteration, or disclosure. However, no system can guarantee absolute security. By using our website, you acknowledge and accept these risks.

5. Retention of Information

We retain your personal information only for as long as necessary to fulfill the purposes outlined in this policy, comply with legal obligations, or resolve disputes.

6. Your Rights

Depending on your location, you may have the following rights regarding your personal data:

- **Access and Correction:** Request access to your personal information or request corrections if inaccurate.
- **Deletion:** Request that we delete your personal data, subject to legal and contractual obligations.
- **Opt-Out:** Opt-out of receiving marketing emails by using the unsubscribe link in our communications.
- **Data Portability:** Request a copy of your personal information in a structured, machine-readable format.

To exercise these rights, please contact us at **info@fullsolid.com**

7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites. Please review their privacy policies before sharing any information.

8. Children's Privacy

Our website and services are not directed toward individuals under the age of 18, and we do not knowingly collect personal information from minors.

9. Updates to This Policy

We reserve the right to update this Privacy Policy at any time. Any changes will be posted on this page, with the updated effective date. We encourage you to review this policy periodically to stay informed.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or how we handle your data, please contact us at:

Email: info@fullsolid.com